

MAZI BOOKINGS - TERMS AND CONDITIONS

As at June 2019



By making a booking, you are agreeing to abide by the MàZi bookings terms and conditions. Please read through the below information before confirming your booking.

Membership

MàZi is located within Lantern Club, a registered club, with sign-in requirements. Visitors living within a 5km radius of the club are required to either become a member of the club or be signed in by a member. Membership can be obtained through the membership page on our website or at Lantern Club's Reception desk upon arrival. Visitors living outside the 5km radius can sign in as a temporary member. Photo identification is required.

Club Regulations and Licensing Rules

All guests attending your event, who are non-members and over the age of 18, must sign in at Reception and adhere to all club regulations. Proof of age is required upon request and dress standards must always be adhered to.

Persons under the age of 18 years are not permitted to enter other areas of the club without an adult accompanying them. Under age persons must not approach the bar or consume alcohol and are also not permitted in the gaming area at any time. As a registered club, it is our policy that we practice the responsible service of alcohol.

No food or beverage may be brought into the club by any party (except a cake/lolly buffet for special occasions). Beverage prizes are not permitted at any event.

Reservations

Our online reservation system will deactivate 1 hour before service commences. Occasionally, our reservation platform may indicate that the scheduled time is fully booked due to the size of your booking. This is to prevent overbookings and allows customer walk-ins. Please call us on 02 8037 8200 where our friendly Reception team will happily assist you in booking a table.

Your online booking will be confirmed via a return email confirmation shortly after you book a table. If you do not receive a booking confirmation, please call us at 02 8037 8200 and our friendly Reception team will assist you in resolving this issue.

Group Bookings

Group bookings are considered as any group between 20 to 30 people. Due to the limitation of our restaurant floor space, your tables will be allocated adjacent to each other to accommodate your group. For a group booking on Friday to Sunday, your group will need to pre-order your meals and pre-pay within a minimum of 48 hours prior to the reservation time. No refund will be possible for a cancellation within the 48 hour period.

For a larger group booking of over 30 people, we consider this an event and the customer will need to order from our event menus. With such events, the selection of the menu, confirmation of numbers and full payment is required 7 days prior to the event date. For information on our events including availability, how to book and event menus, please contact our friendly Reception team at 02 8037 8200 or enquire via email at events@lanternclub.com.au

Cakeage

You are welcome to bring a cake of your choice for any type of celebration. A surcharge of \$2 per guest will be required and we will happily provide napkins, plates, crockery and plate your cake. Alternatively, you may order an occasion cake (10 inch) from us at a cost of M\$70 or NM\$77. Please ask our friendly MaZi team for our range of cake flavours. Pre-ordering and pre-payment is required 48 hours prior to your reservation.

Exclusive Dining Area

Should you wish to book our exclusive area for your event, we will require a hiring fee of \$500 to secure the space. This will ensure the area is privately reserved for your function and it will be allocated to you for up to 4 hours on the day of your event. Please email events@lanternclub.com.au to enquire about hiring a private area with us.

No Show and Last Minute Cancellations

You can cancel a booking simply by calling us on 02 8037 8200. If you are more than 15 minutes late and do not inform us, your table may be reallocated. If you have paid a deposit for a group booking, unfortunately your deposit will be forfeited.

Changes in Numbers for Large Groups

We appreciate that sometimes, especially in large groups, it is difficult to confirm exact numbers. Where possible, we do try not to take deposits for bookings (unless for groups greater than 30 people, or for Friday to Sunday large bookings) and ask for your cooperation to keep us updated with any changes. We will require a final confirmation of numbers within 24 hours prior to your reservation. Simply call us on 02 8037 8200 and our friendly Reception team will assist.

Split Bills

Unfortunately, we do not split bills. If you plan to bring in a large group, please arrange payment with your group. There are ATMs near the restaurant.

Function Decorations and Entertainment

All decorations must be disclosed and authorised by the club prior to your event. Table cloths, balloons and centerpieces are available on request and charges do apply. All entertainment must be authorised by the club and this includes but is not limited to music and live entertainers. Any form of entertainment that is externally outsourced must have the appropriate public liability insurance.

Advertising

The club will not make available any advertising space to promote your event within any medium of advertising.

Security and Damages

Event organisers are financially responsible for any damage sustained by their guests to Lantern Club's property during the event.